Objectives

• Overview
• Get involved
• How to get started
Organizations

UC San Diego Health
- Identity Management
- EPIC integration
- AV services
- Research Services
- Information Security
- Cloud services
- Helpdesk
- Server Support

MedEDTech
- Technology Based Services
- Web and Database Applications
- Technology Management
- Technical Support

UC San Diego
- Identity Management
- Enterprise Services
- Research Services
- Finances
- Information Security
- Cloud services
- Helpdesk
- Network support
If you like technology and data

• Student Innovation Group
• Innovations in Medicine elective course (Dr. Goldberg)
• Information Services MD group
• Health Hack 2018
Register Today:
2nd Annual UC Health Hack

• October 6-7, 2018
• Medical Education Telemedicine Building
  9500 Gilman Drive, La Jolla, CA 92093
• Undergrad and graduate students welcome
• Volunteer mentors needed
• Help solve today’s health care challenges!

Learn More and Register Today:
https://healthhack.uchealth.edu

In Partnership With:

Special Thanks
To Our Sponsors
Technology Support Structure

UCSD School of Medicine
- Classroom, faculty, student and staff support for the School of Medicine
- Office of Evaluation and Assessment

Lina Lander, ScD
Associate Dean of Educational Technology and Innovation and Assessment

Jeanne M. Myers, PhD
Asst. Dean of Educational Technology and Assessment

C. Brian Webb
Director

Bill Homan
Manager

UCSD Health Information Services
Centralized IT/IS support services for the UCSD Health system including Medical Education.

Dr. Chris Longhurst, CIO
UC San Diego Health Information Systems
Technology Support Structure

UCSD School of Medicine

• School of Medicine Student Portal
• Learning Management System for course delivery and materials
• Academic projects and research activities
• Assistance to: Student Affairs, Academic Communities, Careers, Diversity
• Evaluations and Assessment (course, student, faculty evaluations)

UCSD Health Information Services

• Hardware and networking support
• Audio/Visual support
• Oversight of enterprise systems such as EPIC for patient records
• Manage IT for hospitals, clinics and affiliates
Topics

- Part 1: Support services provided to medical students
- Part 2: MedEd Web Portal – Class of 2022
- Part 3: Student Evaluation System (OASIS)
- Part 4: Introduction to Laptop Set-Up & Q/A Session
Part I: Support Services

1. **Configuring laptops for UCSD SOM**

   **For Technical Support:**
   - 619-543-4357 (x3HELP from campus phones)
   - 3help@ucsd.edu
   - Online help desk (ServiceNow login):
     - meded.ucsd.edu/go/help

2. **Problem solving**
   - Installation / use of required software
   - Diagnose hardware problems
   - Connectivity & internet access
   - Referrals for repair services
MedED Tech Support Services

3. Support for academic projects (ISPs)
   • Advice on design & development
   • Access to survey and quiz tools

4. Support for individuals & organizations
   • Research projects, guidance, new ideas
   • Scheduling rooms for events or study space

5. Support for classroom activities
   • AV services
   • Podcasting technologies
MedED Tech Support Services

6. Issue and manage MedED Tech Accounts
   • Medical Education Web Portal
   • OASIS Scheduling / Evaluation System
   • ExamSoft / Examplify Online Exams/Quizzes *
   • Clinical Skills System *
   • Podcasts and Video Streaming *
   • Virtual Microscopy server *

   * Must use the ‘UCSD Protected’ wireless network

7. Help coordinate campus-issued accounts
   • Active Directory and Email
   • TritonLink (UCSD Single Sign-On)
Web & DB Application Development

- Admissions systems
- MyFinancialAid
- Course Delivery (LMS) and Curriculum Db (CURE)
- Instructional multimedia
- Student Record System
- Faculty / Preceptor Db
- Clerkship ePortfolio
- Electives Db
- MedEd Web Portal
- Dynamic SOM Course websites
Part II:

MedEd Web Portal
Class of 2022

https://meded-portal.ucsd.edu/

Bookmark this site!
Web Portal

- Forums
  - Two-menu system
  - ForumMail subscription
- Calendars
  - Settings/Categories
  - Synch to Outlook, Google, iPhone and Android
- Class info
- Careers
- Contacts
- My Info
  - My information including IDs
  - Exam results (for paper exams)
  - Advisor / ISP info
  - ForumMail delivery
  - Calendar sync preferences

https://meded-portal.ucsd.edu/
Web Portal - Class of 2022

- Core Course Information
  - Human Health & Disease
  - Clinical Foundations
- Webmail
- MedEDTech & HS IS Help
- Course Resources
- Course Evaluations
- MedEd Offices
- Libraries
- Student Resources
Course Websites

- Curricular information
  - Contacts
  - Course Description
  - Policies & Procedures
- Logistical information
  - Events
  - Course Materials
  - My Groups
  - Q&A / Announcements Forum
  - E-Reserves
  - Evaluation System
Part III. Oasis Evaluation System

meded.ucsd.edu/go/oede

Please log in using your AD credentials.

Your feedback is very important to us and is used on many levels. Please complete evaluations in a timely manner.

Questions with log-ins or issues with course/instructor designations:
Contact: oasis-support-meded@ucsd.edu

• Please log in using your AD credentials
Once logged in check for any evaluations that need to be completed!
Your timely completion of evaluation before due dates is very important and valuable to the SOM, courses, faculty and us!
OASIS Evaluation System

• Your feedback is very important to us
• Anonymity is always maintained
• Please don’t complete an evaluation if it was incorrectly assigned to you (contact us for help) MedEDTechEval@ucsd.edu
• Please keep your comments and responses professional
Part IV:

Laptop Configuration

Q/A Sessions
Computer Configuration
Q & A

• Please note only certain platforms are supported. Check the supported list
• You can leave any time your questions are answered, but please be quiet and courteous to your classmates still here
• If your new computer hasn’t arrived, follow the steps on the Laptop Setup web page
• Topics covered in order of difficulty

1. Wireless access
2. Email configuration
3. Virtual Private Network
4. Anti-Virus software
5. Firewall setup/configuration
6. Operating system updates
7. Install Examplify application
8. Mock Exam problems
9. View test video
10. OASIS login
11. Clinical Skills login
12. Open Q&A (time permitting)
We are looking for a few good students...

- **Our Current MedEd Tech Representatives Are:**
  - 2022 – Please join us!
  - 2021 (2\textsuperscript{nd} yr.)
  - 2020 (3\textsuperscript{rd} yr)
  - 2019 (4\textsuperscript{th} yr.)
<table>
<thead>
<tr>
<th>Where to go for help</th>
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| **Email** | Portal or Oasis down  
Website unavailable  
Can’t log into MedEd systems  
Lecture capture |
| mededtech@ucsd.edu |
| **6Help** | https://ucsdbservicedesk.servicenow.com/its  
For assistance with Email,  
Accounts (AD, wireless, VPN) |
| 858.246.4357  
(Ext. 6-4357 on-campus) |
| **3Help** | https://uchealth.servicenow.com/  
For assistance with AV Services,  
EPIC, clinical systems. |
| 3help@ucsd.edu |  
619.543.4357  
(Ext. 3-4357 on-campus) |
Technical Assistance or Any Questions?

MET 3rd Floor
Suite 330

MedEDTech
Computer Configuration

Q & A

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